

Your name and address

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## RETURNING SOMETHING?

1. Complete the returns form and make sure your sunglasses/goggles are packaged safely.
2. Peel off the included returns label. When you stick it on the outside of the package make sure the original barcode stays visible but cover your address with the label.
3. We recommend you return your package via recorded delivery and obtain proof of purchase from the post office as we cannot be held responsible for any items which we do not receive, or that are lost or damaged in the post.

### Lost the return label?

At [www.royalmail.com/track-my-return/create/474](http://www.royalmail.com/track-my-return/create/474) you can print a new, free label.



## RETURNS FORM

Order Reference:		Please tick as required:			
Item Description	Quantity	Refund	Exchange	Correction	Return Code*
*Return Codes : A = Poor Fit   B = Don't suit me   C = Damaged / Faulty   D = Order is incorrect   E = other					
If you've asked for a refund we shall review and complete your request as soon as possible					
If you've asked for an exchange, please specify replacement frame (Please specify replacement frame and colour)					
If you've asked for a correction / repair, what would you like us to do?					

### Additional information:

If we're exchanging, or returning frames to you, and your address has changed please let us know:

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**Returning outside the 30-day free returns period?**

Please note: Outside this period repairs will incur a charge where the damage is not deemed to be a frame or lens fault.