

Your name and address

Order Reference:		Please tick as required:			Return Code*
Item Description	Quantity	Refund	Exchange	Correction	Return Code*
*Return Codes : A = Poor Fit B = Don't suit me C = Damaged / Faulty D = Order is incorrect E = Other					
<i>If you've asked for a refund we shall review and complete your request as soon as possible</i>					
<i>If you've asked for an exchange, please specify replacement frame: (Please specify replacement frame and colour)</i>					
<i>If you've asked for a correction / repair, what would you like us to do?</i>					

Returning outside 30 day period? (Please note : Outside this period repairs will incur a charge where the damage is not deemed to be a frame or lens fault)

Additional information: (If we're exchanging, or returning frames to you, and your address has changed please let us know)

IMPORTANT NOTES:

Any returned or exchanged product MUST be in the same condition you received it, with no scratches or other signs of wear.

Peel off the prepaid postage label on the right and attach to the non-branded outer packaging. The label must NOT be stuck on the branded inner box. Place your return sunglasses and completed form INSIDE the package.

We recommend you send recorded delivery and obtain proof of purchase from the post office as we cannot be held responsible for any items which we do not receive, or that are lost or damaged in the post. Royal Mail offer a recorded delivery service should you wish to use this rather than the provided pre-paid returns label, but please ensure the bar code remains visible.



Sunglasses Shop Returns

Units 2 & 3
 Gemini House,
 Hargreaves Road, Groundwell,
 SWINDON. SN25 5AZ